

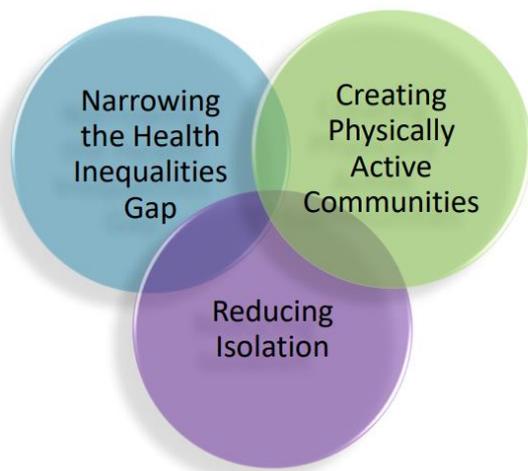
Agenda Item 68.

TITLE	Design our Neighbourhoods Update
FOR CONSIDERATION BY	Wokingham Borough Wellbeing Board on Thursday, 11 June 2020
WARD	None Specific;
DIRECTOR/ KEY OFFICER	Matt Pope, Director of Adult Services, Wokingham Borough Council Graham Ebers , Deputy Chief Executive

Health and Wellbeing Strategy priority/priorities most progressed through the report	This meets all three priorities in the Wellbeing Strategy: <ul style="list-style-type: none"> • Reducing social isolation and loneliness • Narrowing the health inequalities gap • Creating Physically Active Communities
Key outcomes achieved against the Strategy priority/priorities	<ul style="list-style-type: none"> • Improved physical health of residents • Creating healthy and resilient communities • Support and collaboration of partners • Those most deprived will enjoy more years in good health • Greater access to health promoting resources

Reason for consideration by Wokingham Borough Wellbeing Board	To provide the Board with an update on the Design our Neighbourhoods approach
What (if any) public engagement has been carried out?	N/A
State the financial implications of the decision	Nil

<p>RECOMMENDATION</p> <p>That the Board considers the next steps for the delivery and implementation of a neighbourhood approach to meeting the three priorities:</p>
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SUMMARY OF REPORT

Wokingham Borough Council and Berkshire West Clinical Commissioning Group organised the first event on the 22nd January 2020 at Sindlesham Court, Wokingham, Most regular meetings have been cancelled since mid March due to the COVID pandemic so there has been no progress with the outputs from the event.

Taking into account the outputs from the January 2020 event and the experience from managing the COVID pandemic the following key actions are proposed to take this area of work forward:

1. Implement the WBC Voluntary and Community Sector Strategy 2020-2025 with a focus on integration of services at a neighbourhood level. This will deliver improved coordination of multi-agency service response and improved signposting and use of technology to meet the social needs of residents.
2. Deliver the Strategy into Action Plan with a focus on what can be delivered as locally as possible and maximising the use of the local neighbourhood resources. We will take the Strategy into Action and make the actions local to each neighbourhood as appropriate

As part of delivering the above two actions :

3. We will undertake a mapping exercise of all local neighbourhood resources which support the three priorities of the Wellbeing Strategy.
4. We will set up a Partnership Forum to enable communication and sharing of ideas. This will also include running an event, such as the one held in January 2020, several times a year.

Background

Wokingham Borough Council and Berkshire West Clinical Commissioning Group organised the first event on the 22nd January 2020 at Sindlesham Court, Wokingham, The outputs from this event were shared with the Board at the meeting on 13th February 2020 and are included as an Appendix for easy reference.

Most regular meetings have been cancelled since mid March due to the COVID pandemic so there has been no progress with the outputs from the event.

During the COVID pandemic, there has been considerable joint working between the Council and the Voluntary and Community Sector to set up the Wokingham Borough Community Response service. As part of this service we have engaged locally with Town and Parish Councils and local neighbourhood groups to come together to deliver an efficient and effective service to meet the social needs of our residents during COVID.

The learning from the joint working over the past 10 weeks has been significant. We now have voluntary sector organisations working much more closely together in an integrated way to meet the social needs of our residents. When COVID pandemic emerged, there was a significant increase in the number of Volunteers who wanted to help. Many wanted to help in their local neighbourhood and this led to circa 17 local COVID support groups being formed right across the Borough. We have had regular 'team' meetings and this has really embedded the joint working. One example of working together is the faith sector came together to provide specific support into our Care Homes across the Borough. The staff and residents of our Care Homes have had a very challenging time and the support provided via Pastoral care and 'goody bags' has been a real help. Another example is the progress of using Population Health Management with our Primary Care Networks. We have been able to identify vulnerable patients at a Practice level and then integrate the response between WBC, the VCS and the Social Prescribing Link Workers to provide a proactive and responsive service.

This way of working has shown us that there is the ability to work in a much more coordinated and integrated way at a local level and this could be used as the approach to take forward the Design our Neighbourhood.

Taking into account the outputs from the January 2020 event and the experience from managing the COVID pandemic the following key actions are proposed to take this area of work forward:

1. Implement the WBC Voluntary and Community Sector Strategy 2020-2025 with a focus on integration of services at a neighbourhood level. This will deliver improved coordination of multi-agency service response and improved signposting and use of technology to meet the social needs of residents.
2. Deliver the Strategy into Action Plan with a focus on what can be delivered as locally as possible and maximising the use of the local neighbourhood resources. We will take the Strategy into Action and make the actions local to each neighbourhood as appropriate

As part of delivering the above two actions :

3. We will undertake a mapping exercise, by 30th November, of all local neighbourhood resources which support the three priorities of the Wellbeing Strategy.
4. We will set up a Partnership Forum, by 1 September, to enable communication and sharing of ideas. This will also include running an event, such as the one held in January 2020, several times a year.

Partner Implications
none

Reasons for considering the report in Part 2
Nil

List of Background Papers
Design our neighbourhood outputs

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